

Outcomes of Consultation on Proposed Closure of Bulmer House and Masters House Day Services

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Overview of Services

- Bulmer House Day Service (Petersfield)
- Masters House Day Service (Romsey)
- Both in temporary accommodation – previously located in residential homes that were closed in 2013/14
- 12 staff impacted (c9 fte)
- Service user numbers:

Service User Numbers					
	Start of consultation	Died	No longer attend	Moved to res care	Remainder at close of consultation
Bulmer House	7	1	0	0	6
Masters House	21	2	3	3	13

Recommendations

- Permission is granted to close Bulmer House day service in Petersfield and Masters House day service in Romsey
- That there is recognition of the significant contribution that has been made by the staff at both Bulmer House and Masters House day services.
- In making the decision, the Executive Member for Adult Social Care and Health considers the responses to the consultation and considers the Equalities Impact Assessments in relation to the proposals

Context

- Demand for day services in more traditional settings is decreasing across Hampshire, impacting on both in-house and commissioned services
- People are choosing more personalised solutions for day opportunities
- The County Council wants to support people to live as independently as possible
- Low usage combined with fixed costs involved in running such services mean they are an expensive option
- Need to ensure the provision of services that are cost-effective and sustainable
- Estimated savings of c £177k after reprovision costs

Consultation Approach

- 8 week public and staff consultation closed 7 January
- Survey (online and physical)
- 3 surgery events – 2 Romsey, 1 Petersfield
- 65 responses to survey
- Feedback from MPs and other stakeholders
- HASC workshop
- Designated social work resource to support current users, carers and families to identify potential alternative services / activities
- Staff / HR consultation ran alongside public consultation
- Dedicated HR support for staff, surgeries, drop-ins, 121 meetings

Consultation Feedback

- 65 responses to the consultation
- 53 opposed to the closure of the day services

Key themes

- Impact on current service users
- Impact on carers as the services also provide respite for them
- Services not widely publicised
- Assurance that alternative services would be available
- Remodelling of current services / current services operated by another provider

Alternative Provision

- Personalised solutions to meet individual needs
- People offered direct payments where appropriate
- More traditional day care in residential settings / day services for those people with higher-level needs
- Community groups such as lunch clubs, memory groups, special-interest groups etc. may be preferred
- High level of confidence that everyone's needs can be met

Staff

- All offered redeployment within the County Council
- Following consultation feedback relating to shift patterns, family commitments, other personal factors etc. an Enhanced Voluntary Redundancy (EVR) window opened from 1-14 February
- EVR conditional on decision being made to close the services
- 4 members of staff opted for Enhanced Voluntary Redundancy (EVR)
- 1 member of staff found alternative employment outside of HCC
- 7 people chosen redeployment

Next Steps

- Final decision by Executive Member for Adult Health and care - 13 March 2018
- Support for service users and families from designated social work staff will continue
- HR support for staff will continue
- Services would not close immediately allowing for alternatives to be agreed with current service users and they have been supported to move to them